

Endorsement Letter The Hive Solution Alpharetta, GA

Return on investment is the key to building a business, when I hire a new crew member or spend money on new equipment it needs to pay-off in the end. Last year I hired an assistant to work remotely to answer the phones and handle administrative duties. She was not delivering results that were helping me be more productive, I just didn't have the time to train her. Office and computer work is not my specialty and training someone over the phone just wasn't working.

I was impressed with a friend's assistant Michelle, I always received a reminder via email and a friendly call to confirm. I told my friend how impressed I was with Michelle and that I wished I could get the same from my assistant. She told me Michelle worked for the Hive solution a virtual office company owned by Carrie Jones. The rest they say is history, Carrie and her awesome team have been handling all of my office work, phones and scheduling.

I consider Jessica, Michelle and Laura a vital part of my business, I have phone uninterrupted coverage from 8am to 6pm. Laura who was hired to be my main point of contact has learned my business and helped improve many facets of the operation. The best thing is Jessica and Michelle have learned from Laura so I always feel like the support I need is always there.

If you are a small business owner who is overwhelmed with phone calls, paper work, scheduling or follow-up, I highly recommend Carrie and her wonderful team! I am now able to spend my time doing the thing that bring in revenue and increase profits that's return on investment at its best!

Sincerely,

Paul Sather

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